

How to Pay Your Utility Bill:



Set up automatic payments:

Have your payment automatically deducted each month by signing up for autopay at RoamingShore.AuthorityPay.com.



Make your Payment Online:

Visit RoamingShore.AuthorityPay.com to pay online either as a registered user or as a guest. We accept MasterCard, Visa, Discover, American Express, Google Pay, Apple Pay, PayPal, PayPal Credit, Venmo, and e-check. Credit Card service fee: 2.8% with a \$1.95 minimum.

-The village no longer issue a service charge for bills paid Via your bank account online.



Send a Check:

Make checks payable to "Village of Roaming Shores" and return the bottom portion of this bill to: VILLAGE OF ROAMING SHORES, 2500 HAYFORD ROAD, ROAMING SHORES, OHIO 44084



In Person: Visit our Utility Billing Office at 2500 Hayford Road, Roaming Shores, Ohio 44084 to make your payments in person.



Pay by Phone: Call (855) 615-1819 to pay by phone. \$0.95 IVR surcharge applies.



Update your Contact Information Today!

The Village Billing Office relies on up-to-date contact information to inform you of service or payment issues. Please make sure that the Billing Office has your current phone number, mailing address, and email. You can use the form below to update this information.



Go Paperless with E-Bills!

Would you rather receive your statements online? Visit RoamingShore.AuthorityPay.com to set up e-billing. If you are a first-time user, you will need to call the Billing Office (440-563-3132) to obtain your CID number. E-Bill users normally receive their bills a few days early.



Delinquent Payment Notice

In accordance with Village Code §920.40 (860-12-2022; 888-08-2023), if you have a previous balance, this bill serves as your *Notice of Termination*. If your balance is not paid by 14-days after the bill issue date, your service will be disconnected. Service cannot be reconnected until the entire balance has been paid.



Late Payment Fees

Failure to receive this bill does not relinquish responsibility for payment. Delinquent payment charges will be applied after the bill due date, in accordance with Village Code §920.40 (860-12-2022; 888-08-2023). Delinquent payment fees are \$15.00 *per meter/lot per month*. There is no minimum balance to be charged that fee.



Payment Plan Assistance

The Village offers a three-month payment plan program to help customers pay off their balance. Call the Billing Office at 440-563-3132 for more information.



New Village Address

As of November 1, 2023, all correspondence should be sent to:

Village of Roaming Shores
2500 Hayford Road
Roaming Shores, Ohio 44084

NEW BILLING ADDRESS:

NAME:		
NUMBER:	STREET:	UNIT NUMBER:
CITY:	STATE:	ZIP:

For Temporary Address Changes, call the Billing Office at 440-563-3132

Do not use this form to transfer utility users.

All new users must sign a Utility User Agreement at the Village Hall.