



## Village of Roaming Shores

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RoamingShoresOH.gov

### FOR IMMEDIATE RELEASE

#### **Roaming Shores Reminds Residents of Utility Payment Methods**

ROAMING SHORES, March 29, 2024 – The Village of Roaming Shores, committed to delivering exceptional services to our community, issues a gentle reminder to residents about the importance of paying utility bills in-full and on-time. To avoid unintended late fees, residents are encouraged to ensure payments reach the Billing Office before the due date on your bill, especially considering potential delays with the United States Postal Service (USPS).

Given the reliance on USPS services for Bill Pay through banks, residents are advised to exercise caution, as these transactions may also incur unintended late fees due to banks using third-party service providers. We recommend residents engage with their respective banks to discuss guaranteed delivery and late fee reimbursements associated with Bill Pay services.

#### **Secure Online Payment Options**

The Village encourages residents to explore the benefits of AutoPay via the online portal at [roamingshore.authoritypay.com](https://roamingshore.authoritypay.com). AutoPay via ACH/E-Check is only \$1.95 per month, less than the cost of one late fee. The Village accepts American Express, Visa, MasterCard, and Discover cards online. Customers can also pay with e-check, Venmo, Google Pay, Apple Pay, PayPal, and PayPal Credit. Users can also check their account balance or make a payment 24/7 by calling (855) 615-1819. Transaction charges do apply to all online payment methods.

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